



Custom Bicycle Overview

[KGS Custom Bicycles](#) are designed uniquely around the owner. Each individual has one perfect position, yet the traditional fitting processes don't allow one to find it. As such, all other custom bicycles are expensive micro-sizes of production bikes, and they don't really provide the value a true premium custom bicycle can provide.

Kevin Saunders designed a custom bicycle specific positioning system called [BalancePoint™](#) based on 25 years of study. This means that a KGS custom bicycle will look different and feel different than regular bikes. One common statement from new owners on their first ride is, "I had no idea a bicycle could feel this good."

It is necessary to come to San Antonio Texas to allow us to find your true bicycle position. You need to bring your cycling shoes and clothing and the process takes about 3 hours. Some people make a day trip whereby Kevin will pick you up at the San Antonio airport, drive you to KGS Bikes, and you can go through the BalancePoint™ session. Afterwards you get a complimentary lunch and a ride back to the airport. Others choose to spend more time in this charming destination and we can build travel packages including lodging and dining based on your wishes.

The lead time for a custom bicycle is usually from three months to over six. We take a 75% deposit to start the project and buy a production slot at the custom frame builder. Interestingly, many people buy the bicycle before they come to San Antonio, so the perceived lead time is shortened. The wait for the new bike is much more intense after you have been to the atelier and we have shown you what a true comfortable position is like. If you have already had your place in line secured with your deposit for a month, the effective lead time is shorter.

One of the biggest choices to make is the brand of frame. We have five framebuilders, but for premium bicycles the choices tend to be [Parlee](#) for American carbon frames, [Passoni](#) for Italian titanium and carbon frames, and [Cyfac](#) for French carbon frames. We have [Eriksen](#) in Colorado for titanium mountain bike frames and road frames, and [Co-Motion](#) for steel and aluminum tandems.

Components constantly evolve and we work with you to provide the component groups that you will appreciate. Some people have specific opinions for every component and most just want the best quality, ergonomics and appearance.

When the frame is completed and shipped back to KGS Bikes for assembly, we ask for full payment. We find that there can be significant delays between our finishing the bicycle and when it is actually delivered, so we have this standard policy that works well. International funding is by bank wire transfer.

The bicycle can be shipped to you in a [shipping container](#) that allows the bike to remain mostly assembled, so it can be easily unpacked and ridden quickly. We recommend that a good bike mechanic unpacks the bike and makes sure that everything is in proper adjustment after unpacking.

We have many [references](#), owners who have gone through the KGS process and are [happy to share](#) their experiences with you. We also have a huge portfolio of completed bicycles on [Flickr](#). Thank you for your time and we hope to be able to help you transform your bicycling experience as we have for others.